



2004
Fall
Webcasts

SIX SIGMA Series

September 8, 2004 [Six Sigma: Overview](#)

This session will provide an overview of the Six Sigma Methodology. The benefits that GE has experienced with Six Sigma will be reviewed, and the framework GE deployed to embrace Six Sigma will be shared. Experiences from other corporations will be quickly reviewed, and the benefits those companies have enjoyed will also be detailed. Basic concepts underpinning the Define-Measure-Analyze-Improve-Control framework will be explained, and the benefit of eliminating the “hidden office/factory” will be explained.

Presenters: David Komoroske, GE Energy
Rick Schleusener, Six Sigma Academy

September 22, 2004 [Six Sigma: Customer Focus](#)

Six Sigma starts with the customer. This session will include an exercise to demonstrate the need to consider customer expectations, and describe methods used to collect customer information. The GE ACFC (At the Customer, For the Customer) approach to finding and executing Six Sigma projects will be discussed.

Presenters: David Komoroske, GE Energy
Rick Schleusener, Six Sigma Academy

October 6, 2004 [Six Sigma: DMAIC](#)

Many projects have surprising solutions, and using the Define-Measure-Analyze-Improve-Control methodology helps uncover those solutions. DMAIC will be explained in detail, and several case studies presented to demonstrate the use of the DMAIC tools.

Presenter: Rick Schleusener, Six Sigma Academy

October 20, 2004 [Six Sigma: Finding Projects](#)

Six Sigma projects need to be tied to high-level goals and objectives of the organization. Brainstorming potential projects may create a portfolio of projects that falls short of improvements to truly “move the needle” on key goals. This session will review a process to identify areas where Six Sigma projects can really support what the organization is attempting to deliver. Not all projects are Six Sigma projects, so a set of filters is described to determine which of the opportunities identified require Six Sigma resources.

Presenter: Rick Schleusener, Six Sigma Academy

November 3, 2004 [Six Sigma: Deployment](#)

The DMAIC toolset will give insights that cannot be discovered otherwise. However, the published benefits of deploying Six Sigma come from utilization of the DMAIC methodology *and* from the focus an organization brings to the deployment. This session will review the roles and responsibilities required to maximize the impact of the Six Sigma Projects.

Presenter: Rick Schleusener, Six Sigma Academy

November 17, 2004 [Six Sigma: Recap](#)

This session will use projects identified by participants in the workshop as case studies. The leaders of the workshop will use those case studies to illustrate issues to consider when selecting and executing Six Sigma Projects.

Presenters: David Komoroske, GE Energy
Rick Schleusener, Six Sigma Academy
